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## INTRODUCTION

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## ABOUT THIS GUIDE

This user's guide provides information and instructions pertaining to the CASPER Reporting application. This system enables you to connect electronically to the QIES national reporting database. This guide is intended for use as a reference and learning tool for accessing CASPER Reports.

## HOW THIS GUIDE IS ORGANIZED

This user's guide is organized into the following sections:

- Section 1, **Introduction**, provides general information about this manual, its organization and document conventions.
- Section 2, **Functionality**, introduces the CASPER Reporting System and its functionality.
- Section 3, **Hospice Provider Reports**, addresses the reports available to hospice providers regarding HIS record submission and validation.
- Section 4, **Hospice Quality Reporting Program Reports**, addresses the Hospice QRP reports.
- Appendix A, **Quick Reference to Hospice File Submissions, Submission Status, and Validation Reports**, provides a high-level guide to submission and reporting basics.

## CONVENTIONS USED IN THIS GUIDE

This user's guide utilizes the following conventions:

Convention	Description
<b>Bold</b>	Identifies words, characters, buttons or commands that a user types or selects and names of web pages.
<u>Underline</u>	Identifies a link to a web page.
<i>Italics</i>	Identifies directory, path, file or field names, menu options or book titles.
Point	Move the mouse until the tip of the mouse pointer rests on what you want to choose on the page or window.
Click	Press and release the left mouse button without moving the mouse to select an item or execute a desired activity.
Select	Point and click to highlight an option or "press" a button.
Double Click	Click the left mouse button twice in rapid succession to select a file or execute an activity.
Right Click	Press and release the right mouse button.

Convention	Description
Icons	Icons for specific software functions are used where applicable and available (e.g., the Microsoft Internet Explorer icon).

## SUPPORT

You may contact the QIES Helpdesk via phone at 1-877-201-4721 or email at [help@qtso.com](mailto:help@qtso.com) if you have any questions about the CASPER Reporting application.